Paul Vatterott

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SOFTWARE ENGINEER | FULL STACK WEB DEVELOPER

Results-driven Software Engineer with a strong background in web development, specializing in Node.js. Proven track record of delivering high-quality products and implementing efficient solutions. Skilled in JavaScript, React, and MySQL. A proactive team player with leadership experience gained through leading outdoor expeditions.

TECHNICAL SKILLS

Languages: Javascript, Java (In Progress), HTML5, CSS3, Applications: Github, Microsoft Visual Studio, Heroku, Microsoft Office Suite Tools: Bootstrap, Node.js, MaterializeCSS, JQuery, MySql, Express, React, NoSQL, MongoDB

EXPERIENCE

BetterCloud

Customer Engineer

New York City, NY (Remote)

August 2022 - Present

- Developed integrations between third-party applications and BetterCloud software using Node.js, automating onboarding and offboarding processes for employees.
- Implemented internal automation processes to streamline integration development across multiple teams and stakeholders.
- Successfully deployed custom integrations and automation workflows in multiple client's BetterCloud accounts, enhancing zero-touch onboarding and offboarding capabilities.

ClickUp

Senior Technical Support Specialist Technical Support Specialist San Diego, CA (Remote) October 2021 - August 2022 June 2021 - September 2021

- Utilized Node.js to create internal automations, resulting in hundreds of hours saved annually in labor.
- Assisted clients in setting up systems using ClickUp's webhooks and APIs, ensuring smooth integration and usage.
- Diagnosed and reported numerous bugs within ClickUp software, collaborating with developers to resolve issues effectively.
- Provided comprehensive technical support to customers, guiding them through issue resolution processes and ensuring customer satisfaction.

EDUCATION

<u>University of Utah</u> - Certificate, Full Stack Web Development, A+ Java Programming Masterclass - Udemy

PROJECTS

Best Snow | https://github.com/pfvatterott/Project1 | Live: https://pfvatterott.github.io/Project1/

- A map-based website displaying the best snowpack locations in the Western United States.
- Role: Implemented all backend features and performed data analysis.
- Tools: JavaScript, jQuery, API, Node.js, CanvasJS, Bing Maps, Moment.js

N-DEVR | <u>https://github.com/pfvatterott/N-DEVR</u> | Live: <u>https://ndevr.herokuapp.com/</u>

- A full-stack program powered by Strava to help users plan their next big adventure.
- Role: Responsible for database communication, Strava communication, map UI, and backend.
- Tools: JavaScript, jQuery, Node.js, CanvasJS, LeafletJS, Express, MySQL

Swapify | <u>https://github.com/pfvatterott/Swapify</u> | Live: <u>https://swapify-us.herokuapp.com/</u>

- A full-stack React application facilitating item swaps among users.
- Role: Developed all backend features, chat functionality, database, and some front-end design.
- Tools: React, MongoDB, Firebase, OAuth2.0, MaterializeCSS

AWARDS AND ACHIEVEMENTS

BetterCloud Core Values Award

• Recognized for demonstrating all four of BetterCloud's core values, exemplifying excellence, teamwork, innovation, and customer-centricity.

Project Awards

December 2020 - May 2021

- Best Snow Best UX/UI, Best use of tech
- N-DEVR Best UX/UI, Gold Medal
- Swapify Best UX/UI, Most Incredibly Cool Idea, Most likely to Monetize.

ADDITIONAL INFORMATION

- Demonstrated ability to work effectively in teams of varying sizes, gained through leading outdoor expeditions.
- Constantly seeking opportunities for skill improvement and professional development.
- Strong problem-solving skills and a natural inclination to take initiative.
- Actively learning Java through a comprehensive course on Udemy to expand my skillset and stay updated with industry trends.

July 2023